

Creedon and Co., Inc. food service offers convenient and flexible choices for daily lunch service. With this new program and new menus, students will have a delicious meal delivered to their classroom each day. There is something for everyone to enjoy with multiple options available daily.

How does it work?

The online ordering portal will be available from Saturday to Wednesday each week with the exception of the first week of this new food service. Ordering will be done for the following two weeks. For example, the ordering portal will be open from Saturday, April 3 through Wednesday April 7 for meals that will be delivered from Monday, April 12 through Friday, April 23. Ordering deadlines and corresponding food service dates are below. Each meal includes one entrée, sides, and a milk carton or bottled water. There will also be à la carte options that can be purchased and added to orders either daily or weekly.

<u>Order Date Opens:</u>	<u>Weeks of:</u>	<u>Required Order Deadline:</u>
Saturday March 27, 2021	Thursday 4/1 thru Friday 4/9	Tuesday 3/30
Saturday April 3, 2021	Monday 4/12 thru 4/23	Wednesday 4/7
Saturday April 17, 2021	Monday 4/26 thru Friday 5/7	Wednesday 4/21
Saturday May 1, 2021	Monday 5/10 thru 5/21	Wednesday 5/5
Saturday May 15, 2021	Monday 5/24 thru 6/4	Wednesday 5/19
Saturday May 29, 2021	Monday 6/7 thru 6/11	Wednesday 6/2

What if I forget to place an order?

Students who do not order will have the opportunity to order up to 48 hours prior to the day the meal will be served by emailing BancroftDining@CreedonAndCo.com. There will be a service charge of \$2.25 for each order placed after the usual Wednesday ordering deadline.

If a student receives lunch as part of their financial aid plan but forgets to order meals, they will receive "Spike's Choice" which is the daily default menu item.

Important note: "Spike's Choice" cannot be substituted due to allergies and may contain poultry, dairy, or gluten. If a student has a food allergy, please be sure to make an appropriate menu selection in the designated time frame.

What if a student has an allergy or other dietary restrictions?

Our partners at *Creedon and Co., Inc.* are a Worcester-based catering company who have been in business over 35 years. Their staff and personnel are trained and mindful of food allergies, dietary restrictions, and the risks of food cross-contamination. Creedon and Co., Inc. is committed to providing healthy meals that will satisfy students while meeting any such allergies or restrictions.

What if a student is absent?

We are committed to reducing food waste. If a student is absent and an email was not sent to BancroftDining@CreedonAndCo.com by 11 PM the night before, their lunch will be donated. Reimbursements or credits cannot be honored without prior notice by 11 PM the night before a student's anticipated school absence.

What if a student's cohort/pod/division is closed?

If the School mandates a closure for a student's cohort, pod, division, or the entire campus, then you will receive a lunch credit for each day the school is closed.

What if a student doesn't like lunch?

You will have the opportunity to voice your feedback and make suggestions to Creedon and Co., Inc. Feedback is invited anytime via email to BancroftDining@CreedonAndCo.com.